

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

MEMBER SERVICES COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting

Wednesday, July 28, 2021

9:00 a.m.

Third Meeting – 2021

Members Present

Jennifer Peters, GSRMA
Steven Chandler, Kern Co. Hosp. Authority
Sommer Moniz, Merced County – Alternate
Barbara Esquivel, MPA
Claudia Castillo Del Muro, City of San Diego
Sharon Vishwa, SMCSIG– Joined 3.A
Jim Johnson, Shasta County

Members Absent

Matthew Duarte, CAPRI
Susan Adams, CRSIG – Alternate

Public Comment

There was no public comment.

Consent Agenda

The consent agenda was approved unanimously.

EAGLE Awards – Review of Submitted Applications

Committee discussed the six applications for the EAGLE awards. The Committee evaluated each submission, and determined that each application had merit to receive the EAGLE Award and should be shared with the membership. EAGLE Awards will be awarded at the October Board of Directors meeting.

PRISM Perspectives Podcast – Update

Staff has implemented the PRISM Perspectives podcast at the direction of the Committee, in line with the Strategic Plan Initiative to promote Member engagement. The podcast has proven to be successful both in engaging members during the live broadcast and on PRISMtv.

Staff Report

Staff reported increased utilization of several of PRISM partner programs, such as ELG and Vector Solutions both boasting 200% increased usage in 2021. Staff advised on a focused, deliberate effort to find the right candidate to fill an open position in the Risk Control department.

Future Meetings

The next regularly scheduled meeting will take place on **Wednesday, September 15, 2021 at 10:00 a.m.**, via **Web Conference**.