

Risk Management

Actuarial Analyses Subsidy - An annual subsidy of up to \$2k helps offset the cost for members of the: EWC, GL1, GL2, & Med Mal 1 Programs. ●

Certificates of Insurance (COI) Management - An online system to obtain and record proper evidence of coverage. ◇

Crisis Incident Management (CIM) Services - Pre-and post-crisis services include: webinars, situation assessment, media consulting, communications and message management. CIM Policy will provide up to \$50k in services for an accepted claim for members of : EWC, GL1, GL2, Property & Med Mal. □

Education Member Services (for PRISM Education Members) [SchoolAdministrator'sGuidetoPreventingSexualAbuse&Misconduct*](#) Designed to assist with creating policies and procedures to ensure student safety against would-be sexual predators. ● [School Liability Handbook: Student Activities & Employment Issues*](#) A comprehensive handbook including 5 modules (Table of Contents) created in coordination with Lozano Smith. ● [School Safety for the Industrial Arts*](#) - This guide was created to assist public agencies in keeping students, faculty, support staff, and guests in their Industrial Arts classrooms safe. ●

Legal Advice & Consultation Services (for all PRISM members) [Labor Law/Employment Practices Services](#) - Legal consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations.●



Risk Management Legal Advice - Steve Underwood, Esq., PRISM's former General Counsel, is available for consultation on a variety of legal matters, such as: contracts, Brown Act, Public Records Act, litigated matters, and other general governmental issues. ●

Property Member Services (Property Program Services) [Pressure Vessel Inspection](#) – Offered through Hartford Steam Boiler for Program members that purchase Boiler & Machinery Coverage. Inspections can be requested and scheduled by emailing Hartford Steam Boiler directly. ● [Property Program Grant](#) – Up to \$25k/member, per year in matching financial assistance is available to address a property program exposure and is reviewed/approved by the Property Committee. [Policy statement](#); [FAQs and application](#). ● [Real Property Program Appraisal Services](#) - Alliant Insurance will provide property appraisal services to members of the Property Program via an online portal called AlliantConnect. [See Policy Statement Regarding Appraisal Services](#). □ [Subrogation Recovery](#) - McLarens will recover claims dollars from losses caused by the negligent act of a third-party. ◇

Risk Management Subsidy - Voluntary for PRISM members who participate in a major program and can be used for expenses related to: Risk Control & Risk Management, except for payment of premiums. ●

Strategic Planning Facilitation Services - PRISM staff can conduct a JPA's Strategic Planning Session, providing guidance/consultation before, during, and after session. ◇

Claims

GL - General Liability Members only;
WC - Workers' Compensation Members only

Catastrophic Claims Management (WC) - When a catastrophic claim occurs, services are available to allow members access to professionals whose expertise is managing the claim.

Claims Audits - Contracted independent auditors review claims in accordance to PRISM's Claims Standards, helping increase the handling performance for Medical Malpractice, General Liability, and Workers' Compensation members. ●

Claims Index Reporting - Members of the General Liability and Workers' Compensation programs have access to PRISM's contracted rates to cover all index reporting and inquiries. ●

Injury Reporting and Triage Services (WC) - Round the clock access to a first call/first reporting system that provides medical-needs triage at the time of injury, and assistance with completing first report documents. ☉ PWC ◇ EWC

Investigative Services (WC) - Full-service investigation services include AOE/COE investigations, surveillance, field and background investigations, and SIU/fraud services. ◇

Managed Care Consulting (WC) - PRISM members receive preferential rates to optimize managed care programs through restructuring existing programs and, if needed or required, a competitive bid or RFP process. ◇

Medical Provider Network (MPN) (WC) - PRISM's proprietary MPN provides employer control over the injured worker's medical care throughout the life of the claim. ☉ PWC ◇ EWC

Medical Transportation & Language Services (WC) - Fully credentialed drivers and interpreters, proprietary referral management software, and a triple confirmation guarantee. ◇

Medicare Reporting - (WC & GL1:Deductible Buy-Down members only) Receive services for Medicare Reporting and Medicare Setasides to help aid against the potential significant penalties assessed for failure to comply with the Medicare Secondary Payer Act. ◇

Rehabilitation Care (WC) - Sub-acute & post-acute rehabilitation services for people of all ages with medically complex injuries and illnesses. ◇

Return-to-Work Program (WC) - Pre-identified temporary work assignments help employers return employees to work, increasing employee satisfaction and decreasing claim costs. ☉ PWC ◇ EWC

Structured Settlements - PRISM works with various brokers specializing in resolving complicated Workers' Compensation and General Liability claims via annuities by providing expert assistance with structured settlements.

Subrogation Recovery (GL) - Recover claims dollars from losses caused by the negligent act of a third-party. ◇

Third Party Administrator (TPA) RFP Assistance - PRISM staff in both the Workers' Compensation and Liability Departments are available to help with drafting and reviewing a Request for Proposal, and interviewing. ●

SYMBOL/DEFINITION			
● Included	◇ Negotiated Rate	□ Hybrid Prices	☉ Included in Claim



PRISM

Public Risk Innovation,
Solutions, and Management

Menu of Services & Resources

Covering all spectrums of risk since 1979.

For more information, contact:
Member Services Department

916.850.7300

memberservices@prismrisk.gov

REV 4/24

Consultation, Training & Resources

PRISM's experienced team of consultants are familiar with both the regulatory requirements put forth by Cal/OSHA and can assist with cost-efficient solutions for your risks, including specialist referrals.

Communication Resources - Valuable information to aid in making important risk management decisions for your organization. ●

Contracts & Insurance Requirements - Offered by Alliant Insurance Services in conjunction with the Insurance Requirements in Contracts (IRIC) Manual to assist members with questions related to insurance requirements for professional service providers, tenants, contractors, and vendor contracts. ●

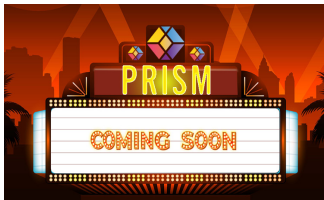
EAGLE Awards - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation. ●

Enterprise Risk Consultants (ERC) - This vetted group of risk management consultants has gone through a comprehensive background check by PRISM and are available to assist with special assignments or staff transitions. ◇

Learning Management System (LMS) - An online LMS is available which allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs. ●

Open Forums - A variety of roundtable - environment forums created for members to discuss and share experiences and solutions to issues facing public entities today. ●

- PRISM Perspectives Podcast
- Risk Control Open Forum



SYMBOL/DEFINITION		
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Pass the Baton Mentorship Program - Provides the opportunity to partner with a mentor/mentee and share knowledge and insights in risk management. ●



PRISMtv - Member-exclusive, 24/7 access to hundreds of webcasts on-demand, with 7 different channels to choose from (see below). ●

EPL and Liability - Training sessions that cover acts arising from the employment process, which include: reasonable accommodation, discrimination, sexual harassment prevention, and retaliation. ●

Health and Benefits - Resources and training related to PRISM's Health and Benefits programs. ●

Health and Safety - These sessions are designed to provide viewers with best practices, regulation guidance, news, and tools involving workplace health, safety and illness prevention topics. ●

News and Administration - Specific webcasts focused on PRISM program topics such as renewals and coverages, as well as introductions to our various services. ●

Podcasts - Did you miss a live [PRISM Perspectives Podcast](#) session? Check out the recorded session on this channel. ●

Risk Management - Common public agency risk management issues are addressed in these webcasts, including a series on crisis incident management, cyber security and insurance requirements in contracts. ●

Schools - Information and training programs that are most relevant to education members, including webcasts on preventing child sexual abuse, school liability concerns, and school security. ●

Workers' Compensation - Programs designed to provide assistance for those managing workers' compensation, including new case law and supervisor responsibilities. ●

Risk Management Practitioner Certificate Program - A five-part series of trainings developed in partnership with CPS HR Consulting, specifically designed for risk management personnel, workers' compensation specialists, and HR staff responsible for practical, cost-effective risk management. ◇

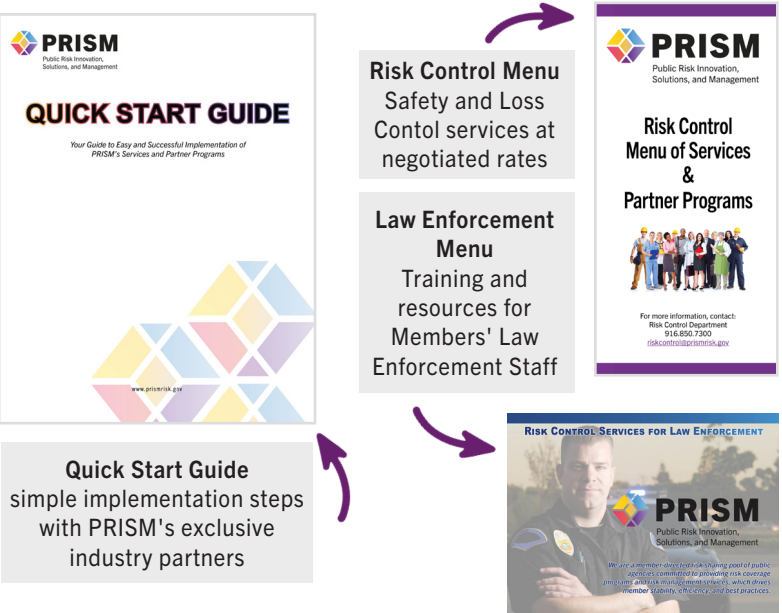
Safety Management Certification - This five-part online series covers topics including: Accident Investigation for Supervisors, Safety and the Supervisor, Workers' Compensation for Supervisors, and more! (Click for [schedule](#)) ●

Toolbox - A compendium of resources developed specifically for members, and covers over 100+ areas of risk management, including: ●

- [Drug & Alcohol Clearinghouse Guide](#)
- [Employment Practices Manuals*](#)
- [Essential Job Duties* & Job Safety Analyses* Resources](#)
- [Occupational Safety & Health Guide*](#)
- [Risk Simplified Articles](#)
- [Road Maintenance](#)
- [Safety Talks: A Tailgate/ Toolbox Resource*](#)
- [Workplace Violence Prevention*](#)

* = A password is required to access this resource. Please contact the [Risk Control Department](#) for assistance.

Check out our other resource guides to help ensure you're taking advantage of everything your PRISM membership gains for your organization!



Risk Control

Active Violence Emergency Response Training - Go beyond active shooter training and use dynamic methods to teach employees proactive awareness: how to react and protect themselves and others in a violent situation. ◇

Anonymous Tip Reporting System - WeTip 2.0 keeps your community and agency safe with anonymous reporting through a call, text, or QR code scan. ◇

Background Check Services - Preferred pricing and value-added packages for Employee Background Screening needs.◇

Checkpoint System - Electronically log check-in points with timestamps to provide documented proof of completed routes.◇

CPR Training Resources - High quality CPR, First Aid, and AED training that members can conveniently coordinate through a single point of contact. ◇

Drug & Alcohol Testing Services - In-network pricing for drug and alcohol tests for DOT/Non-DOT regulated drivers, and access to MROs. ◇

Employer Pull Notice (EPN) Program - Proactively monitor employee driving records using a DMV approved EPN agent. ●

First Responder Services [ConcernPlus First Responder Program](#) - Culturally competent support for First Responder personnel and their families. ◇

[Early Intervention System \(EIS\)](#) - The only evidence-based EIS solution for police force management and early intervention, reducing officer injuries, and liability claims. ◇

[Equipment & Apparatus Inspection Software](#) - This mobile application for first responder agencies allows for easy inspections on the go. ◇

[Employee Performance Evaluations Software](#) - Allows employers the ability to: test and track skill competencies, oversee officer's progress during FTO program, record videos of skill demonstrations, and assess performance. ◇

[POST and STC Certified Training](#) - PRISM offers impactful certified training for both patrol officers and those working in the corrections environment. These classes are offered in-person and/or online depending on the topic. ●

[Workforce Management Software](#) - This software lets our fire, LE, and EMS members administrators coordinate schedules and oversee employee hours. ◇